

Document title: Quality policy	Version No.: 02
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## Quality & Risk management policy

At 4MedChem, we are dedicated to providing exceptional raw materials for medical devices with an unwavering commitment to quality and customer satisfaction. Our quality policy is the cornerstone of our operations, guiding us in consistently meeting and exceeding the expectations of our valued customers. By prioritizing stringent quality control measures and continuous improvement, we aim to be the trusted supplier of choice in the medical device industry, delivering materials that contribute to the well-being and safety of patients worldwide.

### Customer Focus:

We place our customers at the forefront of our operations. Understanding their unique needs, requirements, and regulatory standards is paramount to our success. By providing personalized solutions, responsive communication, and exceptional service, we build lasting partnerships based on trust, reliability, and customer success.

### Compliance:

We adhere to all applicable regulations and standards governing the medical device industry. Our quality management system is designed to comply with ISO 13485:2016 and other relevant requirements. We continuously monitor changes in regulations, updating our practices to ensure the ongoing compliance of our products and processes.

### Continuous Improvement:

We are committed to continuously improving our products, services, and processes. Through research, development, and collaboration, we strive to enhance the quality and performance of our raw materials. By adopting best practices, embracing innovation, and incorporating customer feedback, we pursue excellence in all aspects of our operations.

### Supplier Relationships:

We value strong relationships with our suppliers. Open and transparent communication enables us to ensure the consistency, reliability, and traceability of our materials. We select suppliers who share our commitment to quality and meet stringent criteria for compliance, reliability, and sustainability. Together, we deliver the highest quality products to our customers.

### Risk Management:

We proactively identify, assess, and mitigate risks associated with our operations. Robust risk management processes safeguard the safety, reliability, and quality of our raw materials. Thorough risk assessments, effective controls, and regular monitoring enable us to minimize risks and prevent potential issues.

Through the implementation of this Quality Policy, we strive to consistently provide exceptional raw materials for medical devices, meeting the highest standards of quality, safety, and reliability. This policy is communicated throughout our organization, ensuring that all employees are committed to its principles and actively contribute to our pursuit of excellence.

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QA Manager



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Date: 6 Jan 24

CEO



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